

## Time Sensitive Information for Our Members

Dear Member,

floridacentral Credit Union is excited to announce that on June 22, 2010, we will transition to our new Internet Banking system. Our new Internet Banking will have the same functionality as our current Internet Banking, but with a few extra features including, Additional Log In Security, the ability to move money from another financial institution to floridacentral and back, Mobile Banking, Secured Messaging to floridacentral, and much more!

Please carefully read the following information:

- All existing Internet Banking users will need to register as a 'New User' after the transition:
  - *Complete all of the steps under the 'New Users – Click Here' link, which will be located in the Internet Banking login box on our website.*
  - *Once you have completed those steps, the next time you log in it will be as an existing user.*
- When signing into your new Internet Banking, please keep in mind that your original Call24 PIN is <<####>>.
  - **Important:** *Regardless if you have changed your Call24 PIN/Password on Internet Banking, all existing Internet Banking users will need to use their original Call24 PIN/Password to initially sign into/register for the new Internet Banking. This PIN is listed above.*
  - *Your User ID will be your floridacentral account number (six digits for existing floridacentral members or up to 9 digits for former SPMECU members).*
    - ◇ *Regardless if you have changed your User ID in the existing Internet Banking, you will need to use your floridacentral account number as your 'Account #' when signing into the new Internet Banking system.*

Please keep in mind that on Tuesday, June 22, 2010, floridacentral will transition to its new Internet Banking and it will be unavailable after 3:00 pm. Internet Banking will resume operation no later than Wednesday, June 23, 2010. Please retain this letter for your specific log in information. Also, please refer to our website's homepage at [www.floridacentralcu.com](http://www.floridacentralcu.com) for step by step instructions on how to log into our new Internet Banking. If you have any questions, please feel free to contact a Member Service Representative by emailing [info@floridacentralcu.com](mailto:info@floridacentralcu.com) or calling (813) 879-3333 or (800) 528-3330.

Thank you.