

Frequently Asked Questions: eStatements

Q: How do I sign up for eStatements?

A: To sign up for *eStatements*, simply log into Internet Banking, click on the *eStatements* tab and follow the simple instructions to register.

Q: How much does it cost to sign up for eStatements?

A: eStatements are available for our members at no cost.

Q: When I sign up for eStatements, do I still receive a paper statement in the mail?

A: No. Once you sign up for eStatements, you will no longer receive a paper statement in the mail.

Q: Do I still receive The Ledger and other inserts that would have been included in the mailed statement?

A: Yes. When you open up your eStatement, all items that would have been enclosed in the mailed statement, including the Ledger will automatically appear.

Q: Can I print my eStatement? Can the eStatement be saved as a document?

A: Yes. You can do both, print and/or save the eStatement on your personal computer. You can also print and/or save all other attachments (i.e. The Ledger, other inserts, etc.)

Q: How far back can I view my eStatements?

A: It is important to understand that past eStatements can be viewed up to 12 months from the date that you signed up for eStatements. For example, if you signed up for eStatements in February 2014, you can only view back to the February 2014 eStatements; however, the 2014 February eStatement will be available until January 2015.

Q: What are the benefits of having eStatements?

A: eStatements are safe, secure, convenient, good for the environment, and save the member and the credit union money. But those are not the only reasons--

- You'll receive your statement sooner each month
- Be able to view them anytime without having to dig through your files
- You can easily print or download the information into your financial software when it's time to balance your checkbook.
- Best of all, it's totally free!