

## Online Banking

When it comes to accessing your accounts, floridacentral is just a click away. Online Banking allows you to access your floridacentral accounts twenty-four hours a day, seven days a week. To sign up for Online Banking, simply follow these instructions:

- Visit us online at [www.floridacentralcu.com](http://www.floridacentralcu.com).
- In the Online Banking Login box on the home page, select ‘Attention New Users: click here’.
- On this page, enter the random letters and numbers provided in the Random Code box. Then, enter your floridacentral account number and Call24 PIN in the fields provided (if you do not know your Call24 PIN, please contact our Member Services Team at (813) 879-3333 or (800) 528-3330). Press *Enter*.
- On this page, enter the last 4 digits of the social security number, home zip code and birth date of the **primary member (first member)** listed on the account. Press *Submit*.
- On this page, enter your Call24 PIN and New Password. Review and follow the password rules listed. Press *Submit*.
- On this page, set up your new User ID. This must be unique and not currently used by any other floridacentral Online Banking users. Review and follow the specifications listed. Press *Change User ID*.
- On this page, review and *Accept* the ‘Electronic Funds Transfers –Your Rights and Responsibilities’ disclosure.
- Continue to the page where you will set up your Security Challenge Questions. These questions will be asked the first time you sign in from a different computer, if you use a different browser on the same computer (ex. Internet Explorer) or if you have forgotten your password. You will select three questions and answers. Once set up, you will be informed that your questions and answers have been saved and that you can change them by accessing ‘User Options’ within Online Banking.
- The last step displays the confirmation page and provides the option to *Print Page* or *Continue* to the Online Banking website.
- After completing these steps, every time you sign into Online Banking, you will be prompted to enter your User ID and random/security code prior to entering your Password on the following screen.

If you have any questions, please contact your local floridacentral branch or a Member Services Representative for more information.

(813) 879-3333 or (800) 528-3330  
[www.floridacentralcu.com](http://www.floridacentralcu.com)